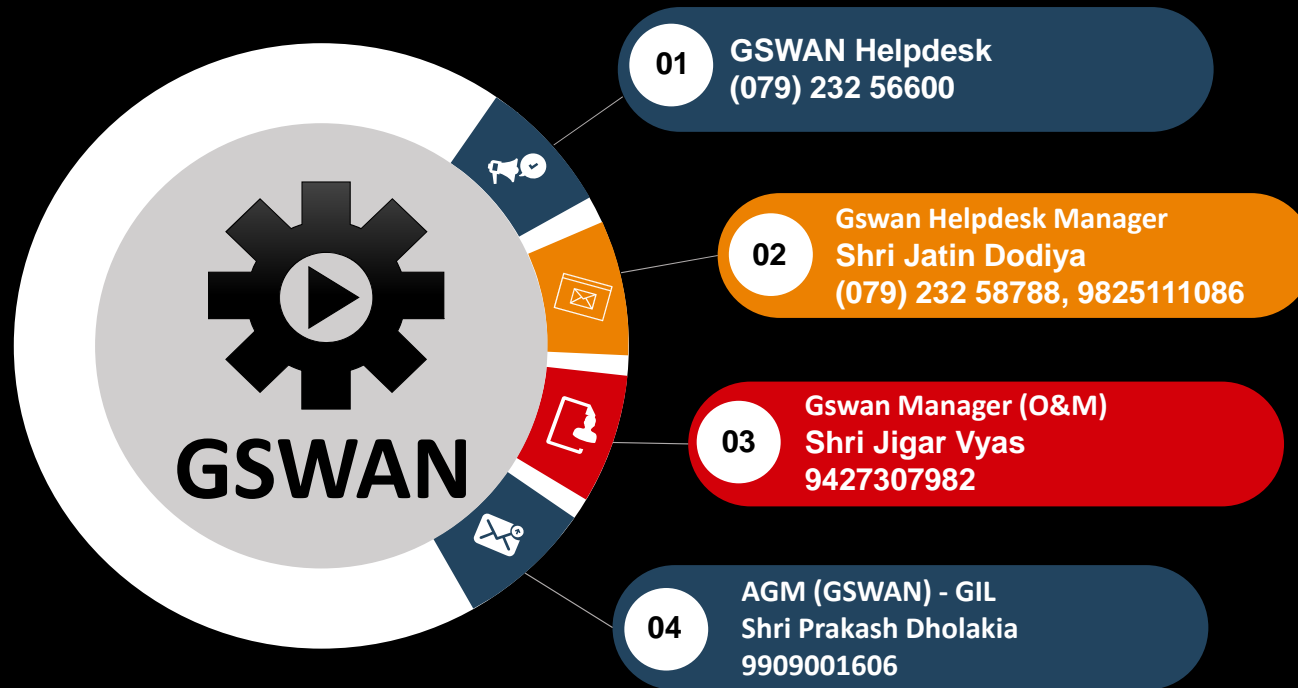


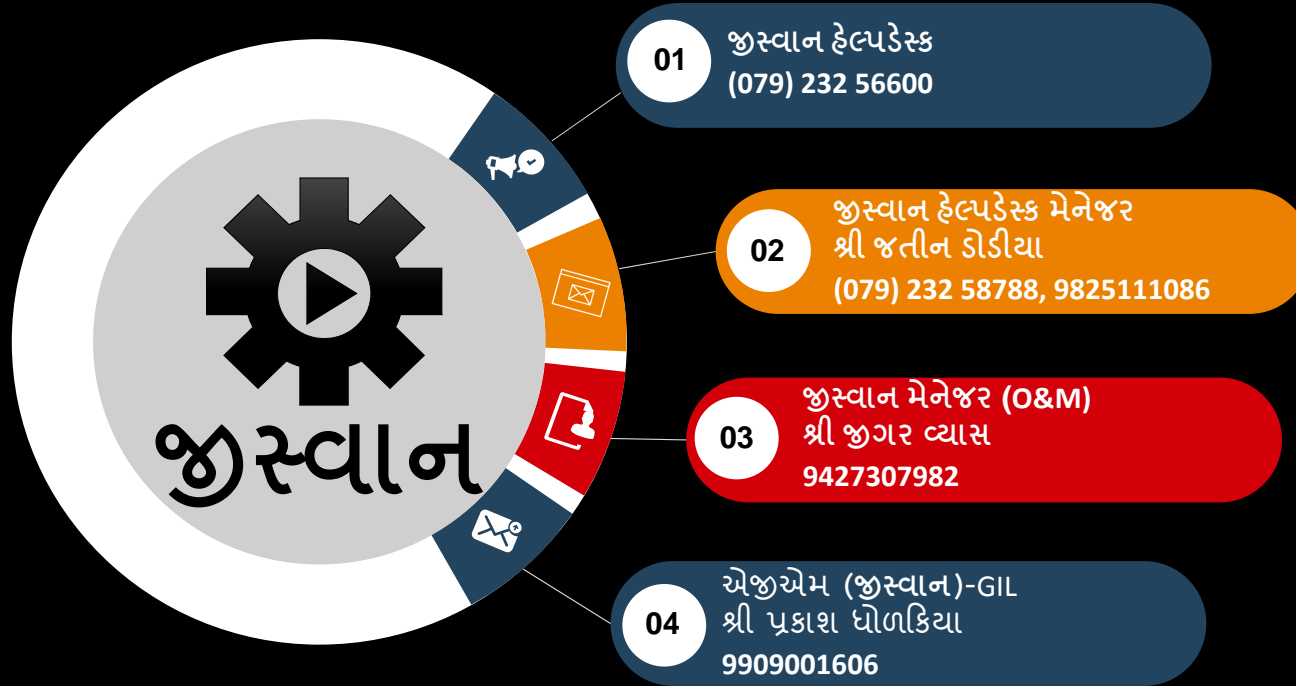
GSWAN Helpdesk Escalation Matrix



*Note: At each Level, if proper response and resolution for GSWAN issue are not received **within 4 hrs.** from the time of issue reported, please reach out to next level for higher level escalation.*

Please provide your GSWAN experience feed back on <https://advait.gujarat.gov.in/GSWANFeedback>

જીસ્વાન હેલ્પડેસ્ક એસ્કેલેશન મેટ્રિક્સ



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